

**New York Public Welfare Association
154th Annual Winter Conference**

Making a Difference in People's Lives



C O M M U N I T Y

**Program Brochure
January 24-27, 2023
The Albany Marriott Hotel**

“

Traverse has brought
immediate support, assistance,
and relief to our workers.

”

— MAE MAJOR

Director of Children & Family Services,
Seneca County Children's Services



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to make informed, confident decisions for the
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- Onondaga
- Seneca
- Chautauqua
- Chenango
- Livingston
- Oswego
- Tioga

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www.NYPWA.org



With over 580+ partner sites, Healthy Alliance's network brings together organizations, big and small, to coordinate and collaborate so every New Yorker has access to the services they need – like healthy food, clothing, furniture, health insurance, and so much more.

LET'S MEET MORE
COMMUNITY MEMBERS'
NEEDS, TOGETHER.
JOIN OUR NETWORK!



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WE'RE AN EXTENSION OF YOUR TEAM

FOR NO COST

REGIONAL COORDINATION CENTERS

Across our 25-county service area, each organization in our network has access to coordination centers in the Adirondack, Capital, and Central regions of New York, plus local staff who know the region and are here to support you.

STREAMLINING WORKLOADS

Send a community member in need our way, and we'll work to connect them to an organization that's ready and willing to help — all through our cloud-based referral platform.

OPPORTUNITIES FOR COLLABORATION

Your opinion and perspective matters as we collectively pave a path forward to improve health. As a mission-driven organization, we want to amplify and uplift your voice.

Tuesday, January 24

3:00 pm - 6:00 pm	Exhibitor Setup.....	Ballroom Foyer
4:30 pm - 6:00 pm	Registration.....	Empire Foyer

Wednesday, January 25

8:00 am - 5:00 pm	Registration.....	Empire Foyer
9:00 am - 5:00 pm	Exhibit Area Open.....	Ballroom Foyer
9:00 am - 10:30 am	Concurrent Sessions	
	<i>NYPWA Board of Directors' Meeting.....</i>	State
	<i>In-depth Child Welfare Caselaw Alert.....</i>	Empire
	<i>Effective Child Support Administration (Restricted to LDSS).....</i>	Schenectady/Troy
	<i>Staff Development Association Meeting (Restricted to LDSS).....</i>	Salons A/B
	<i>Updates from the OCFS, Division of Child Care Services.....</i>	Salon C
10:00 am - 10:30 pm	<i>Energy Affordability & Elective & Natural Gas Relief Programs.....</i>	Albany/Colonie
10:30 am	Coffee Break • Sponsored by Conduent	Ballroom Foyer
11:00 am - 12:15 pm	Opening Ceremonies.....	Salons D/E
12:30 pm - 1:15 pm	Luncheon.....	Salons D/E
1:30 pm - 3:00 pm	Concurrent Sessions	
	<i>State & Local Commissioners' Dialogue (Restricted to Commissioners) Coffee Break • Sponsored by EY.....</i>	Salons A/B
	<i>Child Support Caselaw Updates.....</i>	Empire
	<i>Effective Strategies for Gathering Meaningful Staff Input.....</i>	Albany/Colonie
	<i>Fair Hearings Updates.....</i>	Schenectady/Troy
	<i>Basic Tenants of Leadership.....</i>	Salon C
	<i>County Budgets – A Guide for Fiscal Administrators.....</i>	Salons F/G
	<i>Handle With Care: Promoting Partnerships to Help Traumatized Children Heal!.....</i>	Salon H
3:00 pm	Coffee Break • Sponsored by Northwoods	Ballroom Foyer
3:30 pm - 5:00 pm	Concurrent Sessions	
	<i>Child Welfare Case Law.....</i>	Empire
	<i>Workplace Civility, Respect, and Engagement: Becoming a Culture Change Champion.....</i>	Albany/Colonie
	<i>Current Issues for Child Support & Temporary Assistance.....</i>	Schenectady/Troy
	<i>2Gen Onondaga – Poverty Reduction Pilot Update.....</i>	Salon C
	<i>Avoiding the Fiscal Pitfalls (Restricted to LDSS).....</i>	Salons D/E
	<i>Long Term Care Update.....</i>	Salons F/G
	<i>Developmental Disabilities Unit & CANOPY: Supports for Children and Youth with Complex Developmental and Behavioral Needs.....</i>	Salon H
5:00 pm - 6:00pm	Commissioners' Reception.....	Private
6:00 pm - 7:00pm	Networking Reception.....	Salons A/B/C
7:00 pm	Dinner on Your Own	

Thursday, January 26

7:30 am - 8:45 am	Breakfast Buffet.....	Salons D/E
8:00 am - 5:00 pm	Registration.....	Empire Foyer
9:00 am - 5:00 pm	Exhibit Area Open.....	Ballroom Foyer
8:00 am - 9:00 am	<i>Streamlining TA Administrative Processes (Workgroup Members-Only).....</i>	Albany/Colonie
	<i>Streamlining Services Administrative Processes (Workgroup Members-Only).....</i>	Salon H
9:00 am - 10:30 am	Concurrent Sessions	
	<i>Ethics for DSS Legal Practice, Part I.....</i>	Empire
	<i>Child Support Program Updates, Part I.....</i>	Schenectady/Troy
	<i>Looking Ahead to State Budget 2023-24.....</i>	Salons A/B
	<i>Succession Planning and Advancement.....</i>	Salon C

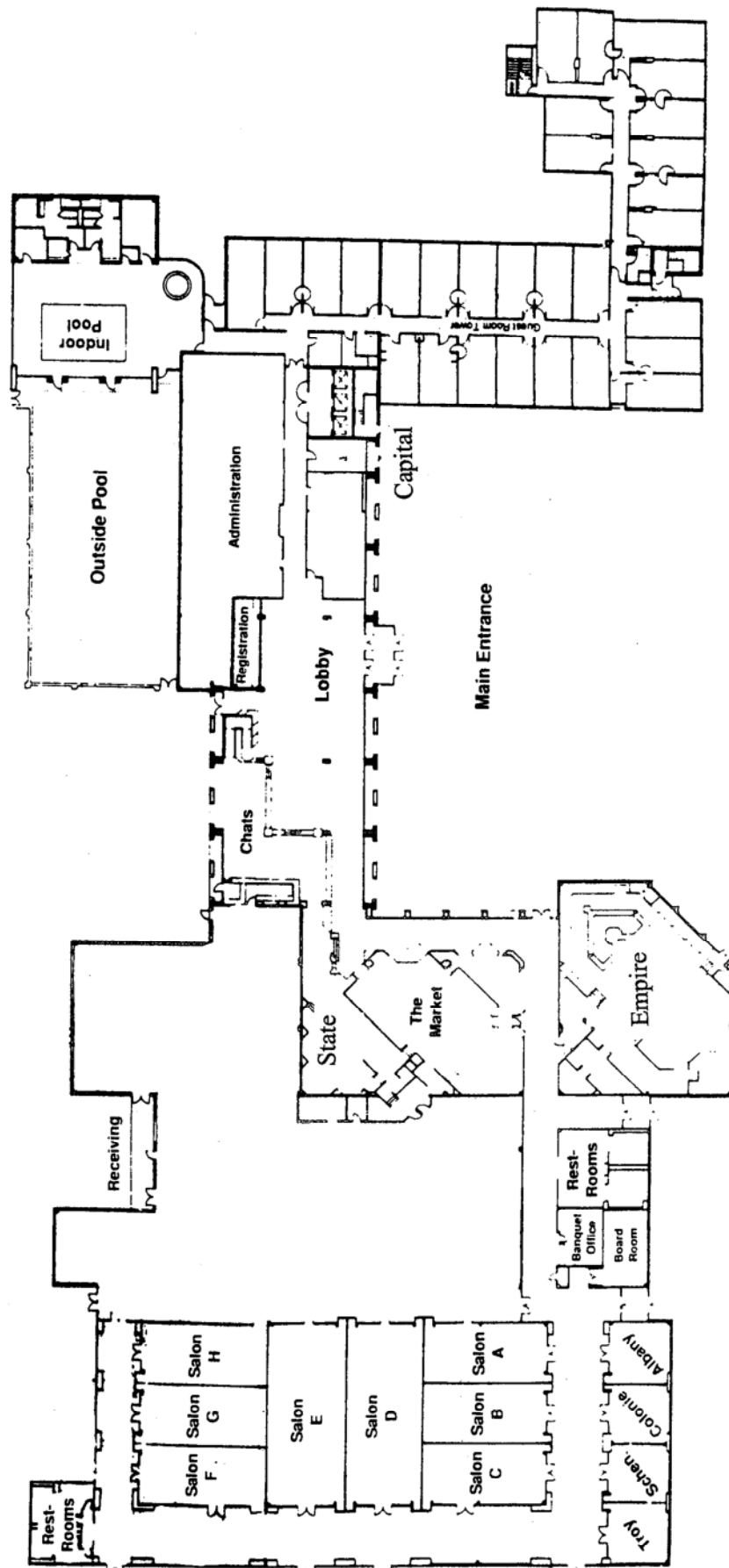
	<i>Beyond Workforce Development: The Important Roles of Economic Development and Education</i>Salons F/G
	<i>Be in the Know: How to Use OCFS Data Warehouse to Support Child Welfare Practice and Improve Outcomes</i>Salons H
10:30 am	Coffee Break • Sponsored by TouchPay Holdings, LLCBallroom Foyer
10:45 am - 12:15 pm	<i>Ethics for DSS Legal Practice, Part II</i>Empire
11:00 am - 12:15 pm	Concurrent Sessions
	<i>Team Response on Complex Cases</i>Albany/Colonie
	<i>Child Support Program Updates, Part II</i>Schenectady/Troy
	<i>Hot Topics for Local Districts Fiscal Administrators</i>Salons A/B
	<i>Counseling for Employee Performance</i>Salon C
	<i>IES Program Update (Vendors Are Prohibited)</i>Salons F/G
	<i>Healthy Families New York: The Promise of Home Visiting for Child Welfare Involved Families</i>Salon H
12:15 pm - 1:15 pm	Lunch.....Salons D/E
1:30 pm - 3:00 pm	Concurrent Sessions
	<i>Handling a TPR: From Soup to Nuts, Part I</i>Empire
	<i>Pivotal Conversations (Restricted to Commissioners)</i>Albany/Colonie
	<i>When Counseling Fails</i>Schenectady/Troy
	<i>TA & Employment Forum (Restricted to OTDA & LDSS)</i>Salons A/B
	<i>The BILT Program—A Road Map to Independence</i>Salon C
	<i>Medicaid Eligibility Updates, Part I</i>Salons F/G
	<i>Workforce Renaissance: Strategies for Rebuilding and Maintaining Our Workforce</i>Salon H
3:00 pm	Coffee Break • Sponsored by DeloitteBallroom Foyer
3:30 pm - 5:00 pm	Concurrent Sessions
	<i>Integrated Eligibility System Workgroup Meeting (Members-Only)</i>State
	<i>Handling a TPR: From Soup to Nuts, Part II</i>Empire
	<i>Local Child Support Administrators' Dialogue (Restricted to LDSS)</i>Schenectady/Troy
	<i>Care Pathways & Centralized Coordination System: Improving Health Service Delivery for Single Adults Experiencing Homelessness</i>Salons A/B
	<i>Recruitment, Retention and Recovery: A Best Practice Panel</i>Salon C
	<i>Medicaid Eligibility Updates, Part II</i>Salons F/G
	<i>Evidence-Based Practice & Child Welfare</i>Salon H
6:00 pm - 7:00 pm	Cocktail Reception • Sponsored by the Albany MarriottSalons A/B/C
7:00 pm - 9:00 pm	Annual Banquet with Live Music by Made in the ShadeSalons D/E

Friday, January 27

7:30 am - 8:30 am	Commissioners' Breakfast <i>(Restricted to LDSS Commissioners)</i>Empire
8:30 am - 11:00 am	Commissioners' Business Meeting & Policy Discussion <i>(Restricted to LDSS Commissioners)</i>
	Commissioners' Coffee Sponsored by KPMGEmpire
7:30 am - 8:45 am	Breakfast Buffet.....Albany/Colonie, Schenectady/Troy, & Salon C Foyer
8:30 am - 9:45 am	<i>Attendance Restricted to LDSS Only for these Sessions</i>
	<i>Deputy Commissioners' Leadership Network Meeting</i>Salons A/B
	<i>Local DSS Fiscal Conversations</i>Salons G/H
9:00 am - 10:00 am	<i>LDSS Attorneys' Meeting (Restricted to LDSS)</i>Salon F
9:30 am	Coffee Break • Sponsored by NYSTECBallroom Foyer
10:00 am - 11:30 am	Special Feature Presentation (Open to All)
	<i>Nothing About Us Without Us: Creating System Equity Through Youth and Young Adult Voices - OCFS</i>Salon D
	<i>Empowered Decision-Making - Kate Ebersol</i>Salon E

Paperless Conference:

Our intention is that conference information including the program brochure, meeting agendas, and materials will be in electronic format. Please plan to use your own laptop, tablet, or phone to access documents. You may wish to download or print them in advance. Exception: We will have printed name badges and copies of the schedule at-a-glance which lists topics, times, and meeting rooms.



Welcome & Keynote Address

Wednesday, January 25

11:00 AM - 12:15 PM

Salons D/E

Presiding:

Eileen Tiberio, NYPWA President and
Commissioner of Ontario County DSS

Honorable Daniel P. McCoy
Albany County Executive

Suzanne E. Miles-Gustave, Esq.,
Acting Commissioner, Office of
Children and Family Services

Daniel W. Tietz, Commissioner, Office
of Temporary and Disability Assistance

Keynote Speaker



Bringing the Challenges of Leadership to Life **Abrahm DiMarco**

People choose to work in social services for a reason. It is not for fame and fortune. Let's face it – we want to make a difference in people's lives. While we find fulfillment in working for a government agency, we have a vision that is bigger than ourselves. We want to inspire others to follow this career path and become leaders. Abrahm DiMarco, owner of DiMarco Consulting Group, understands this calling and is adept at bringing the challenges of leadership to life. His skills have helped others to grow as leaders for over 25 years. As an officer in the U.S. Army, and as a consultant, he has led, been led by others, and developed leaders in a wide variety of situations and conditions. In 2021, he was on our team of top presenters who kicked off the NYPWA Emerging Leaders Series. Abrahm works with government agencies, businesses, colleges, and other groups. His opening address will engage everyone who wants to build leadership capacity in our service system.

Tuesday ■ January 24

3:00 PM - 6:00 PM **Ballroom Foyer**
Exhibit Setup and Registration

4:30 PM - 6:00 PM **Empire Foyer**
Conference Registration

6:00 PM
Dinner on Your Own

Wednesday ■ January 25

8:00 AM - 5:00 PM **Empire Foyer**
Conference Registration

9:00 AM - 5:00 PM **Ballroom Foyer**
Exhibit Area Open

9:00 AM - 10:30 AM **Concurrent Sessions**

State

NYPWA Board of Directors' Meeting

Salons A/B

Staff Development Association Meeting
(Restricted to Local Districts)

Chairperson:

Kelly Eagan, President, SDANYS, and Cortland
County SDC

Empire

In-depth Child Welfare Caselaw Alert
(1.5 CLEs, 90 minutes)

The program will provide a deeper look into significant Appellate and Family Court cases from July 2022 - January 2023, particularly FCA Article 10 cases. This session covers different cases than those covered by Mark Maves, Counsel to NYPWA.

Presenters:

Vineet Chawla, Esq., Senior Team Leader & Legal
Trainer, NYC ACS

Jennifer Sadaka, Esq., Legal Trainer, NYC ACS

Moderator:

Mark Maves, Esq., Counsel to NYPWA

Schenectady/Troy

Effective Child Support Administration

(Attendance Limited to LDSS Participants)

This session is designed specifically for Child Support Coordinators and is restricted to LDSS participants only. Please join your colleagues in addressing what is happening in your district and in other regions. This session is an opportunity for meaningful dialogue on the issues that matter the most to you concerning the local administration of child support.

Facilitators:

Maria Restivo, Child Support Enforcement Coordinator, Ulster County DSS

Susanne Recktenwald, Child Support Enforcement Coordinator, Steuben County DSS

Laura McKay, Child Support Enforcement Coordinator, Sullivan County DHHS/DSS

Salon C

Updates from the OCFS, Division of Child Care Services

Please join OCFS, Division of Child Care Services leadership for an interactive session intended to share information on a wide array of childcare topics. This session will include updates on the various grant programs including provider grants, the Child Care Deserts initiative, Workforce Recruitment and Retention work, and updates regarding the Child Care Assistance Program.

Presenters:

Nora Yates, Deputy Commissioner, Division of Child Care Services, OCFS

Merideth Infantino, Director, Bureau of Child Care Assistance, Division of Child Care Services, OCFS

Moderator:

Erin Reed, TA-Principal Social Welfare Examiner, Oswego County DSS

10:00 AM - 10:30 AM

Albany/Colonie

Energy Affordability & Elective and Natural Gas Relief Programs

Our speaker will provide a briefing for local DSS administrators on the assistance provided by the Phase 1 & 2 of the Energy Bill Relief program and winter protections for consumers. He will be available to do Q&A after presentation.

Presenter:

Richard Berkley, Consumer Advocate and Director of the Office of Consumer Services, NYS Department of Public Service

Moderator:

Kira Pospesel, Commissioner, Greene County DSS

10:30 AM

Ballroom Foyer

• **Coffee Break** • **Sponsored by**
Conduent

11:00 AM - 12:15 PM

Salons D/E

Welcome & Opening Address

12:30 PM - 1:15 PM

Salons D/E

Luncheon

1:30 PM - 3:00 PM

Concurrent Sessions

Salons A/B

State & Local Commissioners' Dialogue

(Attendance Limited to State and Local Commissioners)

Commissioners of OTDA and OCFS, and their executive deputies, are invited to discuss current issues facing social services with local DSS commissioners. The session will begin with topics from local commissioners, followed by time for state commissioners to raise additional issues. **At 3:00pm, the meeting will end, and local commissioners will remain to vote in the NYPWA Board of Directors elections.**

Facilitator:

Eileen Tiberio, NYPWA President

• **Commissioners' Coffee** • **Sponsored by**
EY

Empire

Child Support Caselaw Updates

(1.5 CLEs, 90 minutes)

This session will provide a review of the significant child support-related court decisions in 2022 and

their implications to local district practice and child support operations.

Presenter:

Brian Wootan, Esq., Deputy Counsel, Division of Legal Affairs, OTDA

Moderator:

Vinton Bovier Stevens, Esq., Assistant County Attorney, Schuyler County Attorney Office

Albany/Colonie

Effective Strategies for Gathering Meaningful Staff Input

People choose to work in human services because they believe they make a difference in people's lives. Yet, there are times when the pressures of work can leave people feeling unfulfilled and restless. What really matters to employees? Our panel will share the tools they use to collect meaningful input. Do staff believe that they have a positive impact? What motivates them to come to work every day? How can the department help staff feel appreciated? This session is useful for managers who are considering workplace improvements or efforts to gather worker input.

Presenters:

Monica Brown, Executive Deputy Commissioner, Onondaga County DSS/ES

Denise Read, Deputy Director for Administration, Monroe County DSS

Sandra Davidson, Chief Deputy Commissioner, Suffolk County DSS

Karen Rybicki, First Deputy Commissioner, Family Independence, Erie County DSS

Christina Mastrianni, Deputy Commissioner, Warren County DSS

Moderator:

Rich Holcomb, Deputy Commissioner, Clinton County DSS

Schenectady/Troy

Fair Hearings Updates

OTDA's Office of Administrative Hearings (OAH) will offer updates on the demonstration hearing project in effect since March 2020; the Public Health Emergency (PHE) effect on scheduling and priorities; OAH, district, and program collaboration to wind down the PHE; new processes for expedited Medicaid hearings, Administrative Disqualification Hearings; Appel-

lant and Agency evidence; and OAH/IES future state vision.

Presenters:

Kenneth Crannell, Deputy Commissioner, OTDA
Samuel Spitzberg, Associate Deputy Commissioner, OTDA

Nigel A. Marks, Downstate Director, OTDA

Marc Isaacs, Chief Hearing Officer, OTDA

Wendy Phillips, Associate Counsel, OTDA

Moderator:

Terri Torchio, Director of Economic Independence, Orange County DSS

Salon C

Basic Tenants of Leadership

We use the word Leadership all the time, but have you ever stopped to think about what it really means? And what about Authority? And Management? Are these all the same or are they somehow different? We will discuss how all this fits together and what it means to us as leaders.

Presenter:

Abrahm DiMarco, DiMarco Consulting Group

Moderator:

Jessica Hyde, Staff Development Coordinator, Jefferson County DSS

Salons F/G

County Budgets – A Guide for Fiscal Administrators

Presenters will share samples of the tools that they use to monitor their county budgets. This session will explore approaches to tracking expenditures, preparing annual projections, estimating revenue, and identifying caseload trends. Counties use a variety of monthly reports, spreadsheets, and graphs for this purpose. The same tools are also used to guide the annual budget development process.

Presenters:

John Befus, First Deputy Commissioner, Westchester County DSS

Donald Horan, Deputy Commissioner—Finance, Allegany County DSS

Moderator:

Jared Nash, Senior Fiscal Administrative Officer, Sullivan County DSS

Salon H

Handle With Care: Promoting Partnerships to Help Traumatized Children Heal!

The Handle With Care (HWC) program aims to ensure that children who are exposed to crime, violence, or abuse receive appropriate interventions so they can succeed in school to the best of their ability. Research now shows that trauma can undermine children's ability to learn, form relationships, and function appropriately in the classroom. HWC programs support children exposed to trauma and violence through improved communication and collaboration between first responders, school and community agencies, and connects families, schools and communities to community services. The presentation will share how Putnam County developed and implemented their program, lessons learned and the importance of community collaboration to protect children.

Presenters:

Marla Behler, Program Director, CAC of Putnam County

Frank Guiglieri, Regional Safety Coordinator, Putnam Northern Westchester BOCES

Sergeant Matthew J. Kraisky, Youth Aid Bureau, Putnam County Sheriff's Department

Moderator:

Jeannine Bickford, Director of Services, Washington County DSS

3:30 PM

• **Coffee Break • Sponsored by Northwoods**

3:30 PM - 5:00 PM

Concurrent Sessions

Child Welfare Case Law

(1.5 CLEs, 90 minutes)

A review of child welfare case decisions issued between July and December 2022. Included will be cases related to FCA Article 10, TPRs, and others encountered in child welfare practice. This session covers different cases than the session offered by

Empire

NYC ACS attorneys.

Presenter:

Mark E. Maves, Esq., Counsel to NYPWA

Moderator:

Jessica Peaslee, Esq., Counsel to Commissioner, Steuben County DSS

Albany/Colonie

Workplace Civility, Respect, & Engagement: Becoming a Culture Change Champion

Staff at all levels have a responsibility to their organization and their colleagues to encourage and promote an environment of respect and accountability. Workshop participants will explore what workplace incivility looks like and the cost of incivility to employees and the organization. Participants will learn how to encourage a culture where people feel safe, seen, heard, and respected.

Presenter:

Sarah Ingerson, Associate Director, SUNY Oswego Office of Business & Community Relations

Moderator:

Stephanie Clarke, Director of Staff & Organizational Development, Clinton County DSS

Schenectady/Troy

Current Issues for Child Support and Temporary Assistance

During this session, staff from the Division of Child Support Services and the Temporary Assistance Program will discuss issues of shared importance and responsibility between local Child Support and Temporary Assistance staff. Topics may include case handling when there is a presence of domestic violence and referrals between Temporary Assistance and the Child Support Program.

Presenters:

John Sheedy, Child Support Specialist II, OTDA

Allison Bernard, Child Support Specialist I, OTDA

Melissa Alexander, Temporary Assistance Specialist II, OTDA

Zinaria Uba, Temporary Assistance Specialist I, OTDA

Anneke Chodan, Program Research Specialist III, OTDA

Moderator:

Darlene Robison, Division Coordinator for Child Support Enforcement, Tompkins County DSS

Salon C

2Gen Onondaga – Poverty Reduction Pilot Update

This is a follow-up to a summer conference session regarding Onondaga County's new poverty reduction pilot. The presentation will pick up where we left off—with updates on our 17 pilot families, 14 new families, and how things are going overall. We will present data about what is working/helping, what has changed for the program and for families, updated goal setting and challenges, and more.

Presenters:

Jennifer Robinson, Deputy Commissioner TA, Onondaga County DSS/ES

Sarah Easterly, Program Coordinator, Onondaga County DSS/ES

Moderator:

Patricia Hodge, Head Social Welfare Examiner, Chenango County DSS

Salons D/E

Avoiding the Fiscal Pitfalls

(Attendance Limited to LDSS Only)

Whether you're a seasoned fiscal administrator or relatively new to the job, hearing from your peers on strategies they use to complete their work is essential for professional growth. During this LDSS-only session, a panel of local fiscal pros will discuss and generate conversations on what each fiscal administrator should look for and what to avoid—including, but not limited to: claim reviews, IV-E, adjustments and avoiding non-reimbursable (NR) claims, maximizing the funding your county is entitled to, and more.

Presenters:

Elizabeth Provenzano, Director of Finance, Ulster County DSS

Jessica L. Weinman, Director of Administrative & Fiscal Services, Cattaraugus County DSS

Brian M. Napoleon, Director of Fiscal Services, Dutchess County DCFS

Moderator:

Nikki Reitema, Fiscal Manager, Lewis County DSS

Salons F/G

Long Term Care Update

DOH will present updates on activities in the long-term care arena, focusing on services such as personal care and consumer directed services.

Presenters:

Susan Montgomery, Special Assistant, OHIP, DOH

Cherlyn B. Fay, Director, Bureau of Medicaid LTC Policy, Division of Program Development and Management, OHIP, DOH

Moderator:

Carmen Hlosta, RN, Director of Certification-MA, Chautauqua County DSS

Salon H

Developmental Disabilities Unit & CANOPY: Supports for Children and Youth with Complex Developmental & Behavioral Needs

A multidisciplinary team from NYC ACS will present their strategies and experiences in ensuring that children and youth with Complex Developmental and Behavioral issues have access to the support they need for appropriate placement within and outside the child welfare system.

Presenters:

Angel Mendoza, MD, Chief Medical Officer, NYC ACS

Angela Medina-Braddox, MPA, Executive Director, Developmental Disabilities Unit, Office of Child and Family Health, NYC ACS

Ina Mendez, MSW, Deputy Commissioner, Division of Family Permanency, NYC ACS

Moderator:

Theresa Cranker, Deputy Commissioner, Montgomery County DSS

5:00 PM - 6:00 PM

LDSS Commissioners' Private Reception

6:00 PM - 7:00 PM

Networking Reception

Salons A/B/C

7:00 PM

Dinner on Your Own

Thursday ■ January 26

7:30 AM - 8:45 AM

Breakfast Buffet

Salons D/E

8:00 AM - 5:00 PM

Conference Registration

Empire Foyer

9:00 AM - 5:00 PM

Exhibit Area Open

Ballroom Foyer

8:00 AM - 9:00 AM

Albany/Colonie

Streamlining TA Administrative Processes

LDSS Workgroup Members Only

(as Designated by Commissioners)

We will develop our top recommendations for policy changes to reduce time spent on cumbersome processes that delay our efforts to make a difference in people's lives.

Facilitators:

Sarah Merrick, Commissioner, Onondaga County DSS/ES

Jennifer A. Robinson, Executive Deputy Commissioner, Onondaga County DSS/ES (TA/SNAP/Day Care/HEAP)

Salon H

Streamlining Services Administrative Processes

LDSS Workgroup Members Only

(as Designated by Commissioners)

We will develop our top recommendations for policy changes to reduce time spent on cumbersome processes that delay our efforts to make a difference in people's lives.

Facilitators:

Moir Manning, Commissioner, Albany County DCYF

Eileen Tiberio, Commissioner, Ontario County DSS

9:00 AM- 10:30 AM

Concurrent Sessions

Empire

Ethics for DSS Legal Practice, Part I

(1.5 CLEs in Ethics & Professionalism, 90 minutes)

A review of ethical requirements and issues encountered by LDSS attorneys, including those related to their status as government attorneys generally, as well as their representation of the LDSS in particular. The program will also review requirements for others—such as attorneys for children, court evaluators, and attorneys for incapacitated persons, and how their ethical issues may affect LDSS attorney practice.

Presenter:

Mark E. Maves, Esq., Counsel to NYPWA

Moderator:

Joan Merry, Esq., Senior Attorney, Allegany County DSS

Schenectady/Troy

Child Support Program Updates, Part I

Come hear the latest program developments including federal and State level updates; program update on performance and collections; recently issued and in development policy guidance impacting districts; recently released and in development training opportunities; and Program Operations and Fiscal Operations updates.

Presenters:

Eileen Stack, Assistant Deputy Commissioner & Director, OTDA/CSS

Monique Rabideau, Assistant Director, OTDA/CSS

Susanne Dolin, Assistant Director, OTDA/CSS

Aimee Furdyna, Senior Attorney, OTDA/CSS

Karen Sicurelli, Bureau Chief, Data Management, OTDA/CSS

Lisa Schroeder, Bureau Chief, Fiscal Operations, OTDA

Moderator:

Lorraine M. Korkus, Director of Child Support Services, Onondaga County DSS/ES

Salons A/B

Looking Ahead to State Budget 2023-24

The Budget Management Directors from OCFS, OTDA, and DOH will present on the Governor's budget proposal for social services. However, since the budget deadline is Feb. 1st, it may be presented on Webex after that date. If so, our back-up plan is to host a lively fiscal policy dialogue, **restricted to local DSS only**, facilitated by John Befus, First Deputy Commissioner, Westchester County DSS, with a team of local experts who will address compelling budget topics

for the year ahead.

Salon C

Succession Planning and Advancement

Are you interested in how to get promoted and how advancement is viewed through the Commissioner's Lens? Are you part of promotional decision-making or are you looking to move up the leadership ladder? Hear what a recent survey of local DSS Commissioners reveals about the key attributes they look for in leaders and how promotional decisions are made. What can you do to position yourself for advancement and how you can help support upward mobility in agency staff. Find out why some move up ahead of others; understand the "What, How and Why" of your organization; identify the challenges new leaders commonly face; and understand "Transactional vs Transformational Leadership".

Presenters:

Anthony Turano, Commissioner, Cattaraugus County DSS

Daniel Auwarter, Commissioner, Chenango County DSS

Moderator:

Steph Tamsett, Staff Development Coordinator, Montgomery County DSS

Salons F/G

Beyond Workforce Development: The Important Roles of Economic Development and Education

Individuals on services are often disenfranchised and not connected to the workforce. Our present market requires more trained workers. In this panel discussion, economic development, workforce development and education will come together to outline the current state of the workforce system and the needs of today's employers. You will gain an understanding of how economic development drives the workforce and the role education plays in preparing current and future workers for in-demand jobs.

Panelists:

Louise McLoughlin, Executive Director Dutchess County Workforce Investment Board

Melinda Mack, Executive Director of NYATEP (New York Association of Training and Employment Professionals)

Jason Schetelick, District Superintendent,

Dutchess County BOCES

Sarah Lee, CEO, Th!nk Dutchess

Christopher White, Deputy Commissioner for Workforce Development, NYS Department of Labor

Panelist and Moderator:

Theresa Giovanniello, Deputy Commissioner, Dutchess County DCFS

Salon H

Be in the Know: How to Use OCFS Data Warehouse to Support Child Welfare Practice and Improve Outcomes

Using data to monitor services and outcomes is a powerful way to improve practice and obtain better outcomes for children and families. The OCFS Data Warehouse can help you get there. By the end of this session, you will know: 1) how to access the OCFS Data Warehouse; 2) tips and tools for locating, running and exporting predefined reports; and 3) how to get help when you need it. The session will highlight new and updated reporting packages that support Family First monitoring, preventive services planning, and data quality improvements.

Presenters:

Lynn Finke, Data Warehouse Unit Lead/BREPA, OCFS

Dr. Yufan Huang, Child Welfare Unit Lead/BREPA, OCFS

Moderator:

Michelle Dowe, Child Welfare Director, Albany County CYF

10:30 AM

• **Coffee Break • Sponsored by TouchPay Holdings, LLC.**

10:45 AM - 12:15 PM

Empire

Ethics for DSS Legal Practice, Part II (1.5 CLEs in Ethics and Professionalism, 90 minutes)

A review of ethical requirements and issues encountered by LDSS attorneys, including those related to their status as government attorneys

generally, as well as their representation of the LDSS in particular. The program will also review requirements for others—such as attorneys for children, court evaluators, and attorneys for incapacitated persons, and how their ethical issues may affect LDSS attorney practice.

Presenter:

Mark E. Maves, Esq., Counsel to NYPWA

Moderator:

Joan Merry, Esq., Senior Attorney, Allegany County DSS

11:00 AM - 12:15 PM

Concurrent Sessions

Albany/Colonie

Team Response on Complex Cases

What would happen if your staff had the opportunity to bring any complex case to a multi-disciplinary team within DSS to pool their information and expertise to help staff identify strategies and potential solutions? Come hear Dutchess and Rockland County's experiences in using this process for children's services, APS, housing assistance, and TA.

Presenters:

Sabrina Jaar Marzouka, Commissioner, Dutchess County DCFS

Joan Silvestri, Commissioner, Rockland County DSS

Moderator:

Sarah Easterly, Program Coordinator, Onondaga County DSS/ES

Schenectady/Troy

Child Support Program Updates, Part II

Session will provide information on system enhancements and releases; Integrated Eligibility System (IES) projects; Contract Administration, Program Operations, and the State Disbursement Unit.

Presenters:

Eileen Stack, Assistant Deputy Commissioner & Director, OTDA/CSS

Monique Rabideau, Assistant Director, OTDA/CSS

Susanne Dolin, Assistant Director, OTDA/CSS

Shannon Smith, Bureau Chief – Integrated Eligibility Systems (IES), OTDA/CSS

Jennifer Pekins, Bureau Chief - Systems

Operations and Development, OTDA/CSS

Elizabeth McGeough Gamache, Bureau Chief - Program Operations and Contract Administration, OTDA/CSS

Jennifer Sherry, Bureau Chief - State Disbursement Unit, OTDA/CSS

Anna Quackenbush, Bureau Chief - Contract Administration – OTDA

Moderator:

Janet Cheverie, Child Support Enforcement Coordinator, Orleans County DSS

Salons A/B

Hot Topics for Local Districts

Fiscal Administrators

Join local fiscal administrators and state staff from OCFS, OTDA and DOH in a discussion of fiscal issues directly affecting social services districts.

Presenters:

Laura Fiske, Acting Budget Director, Bureau of Budget Management, OCFS

Matthew Dilmore, Supervising Accountant, OCFS

Holly Garcia, Principal Accountant, OCFS

Mary Bucca, Assistant Director, Bureau of Financial Services, OTDA

Anil Thomas, Principal Accountant, DOH

Moderator:

John Befus, First Deputy Commissioner, Westchester County DSS

Salon C

Counseling for Employee Performance

Employee performance issues can be a drain on any team. What's the most effective way to address a performance issue while maintaining your own sanity? Come engage in a discussion about what works and how to set yourself up for success.

Presenter:

Eileen Tiberio, Commissioner, Ontario County DSS

Moderator:

Marlene Reynolds, Staff Development Coordinator, Schuyler County DSS

Salons F/G

Integrated Eligibility System

Program Update

(Vendors Are Prohibited From Participating in This Workshop)

During this session attendees will learn about IES Program updates, including accomplishments to date and plans going forward.

Presenters:

Dana Rosenstreich, IES Program Director, ITS

Beth Bloodgood, Deputy Director, Program Management, ITS

Dennis Packard, Business Change Lead, ITS

Tom Hedderman, IES Business Process Change Lead, ITS

David Bach, EECM Program; Manager, ITS

Kim Shaver, OCM Lead, ITS

Moderator:

John Mort, Microcomputer System Administrator, Dutchess County DCFS

Salon H

Healthy Families New York: The Promise of Home Visiting for Child Welfare Involved Families

This session will include an overview of Healthy Families New York (HFNY) with the Child Welfare Protocol and how it builds on the Signature Model; program outcomes and effectiveness; strengthening collaboration and shared understanding between HFNY and Child Welfare. There will also be an update on HFNY expansion throughout the state.

Presenters:

Allison Contento, Program Manager/Healthy Families New York Program Coordinator, OCFS

Kristen Kirkland, PhD, MSW, Research Scientist IV, Bureau of Research, Evaluation and Performance Analytics, OCFS

Moderator:

Moir Manning, LCSW-R, Commissioner, Albany County CYF

12:15 PM - 1:15 PM

Lunch

Salons D/E

1:30 PM - 3:00 PM

Concurrent Sessions

Empire

Handling a TPR: From Soup to Nuts, Part I (1.5 CLEs, 90 minutes)

This double session program will cover the entire gamut of termination of parental rights, with a primary emphasis on abandonment and permanent neglect. Included will be a review of the statutory framework, deciding on when a petition should be filed, petition writing, and what a “typical” case usually looks like. Trial strategy and potential settlements, including surrenders will also be discussed. The program will also highlight witness and other evidentiary issues, with the presenters discussing some specific cases that they have handled.

Presenters:

Michael R. Godlewski, Esq., First Deputy County Attorney, Schenectady County

Nadia Viscusi-Stanners, Esq., Assistant County Attorney, Schenectady County

Moderator:

Keith Massey, Jr. Esq., Assistant County Attorney, St. Lawrence County

Albany/Colonie

Pivotal Conversations

(Attendance is Restricted to LDSS Commissioners)

This closed session is designed by and for local commissioners who wish to explore how others are tackling workforce challenges, housing struggles, and child welfare, as well as public image with bold new strategies. This is your time to engage in meaningful dialogue with fellow commissioners.

Facilitator:

Michael McMahon, Commissioner, Rensselaer County DSS

Schenectady/Troy

When Counseling Fails

Counseling and progressive discipline should never be punitive and should always have a goal of improving and retaining members of your team. But what happens when lessons are not learned or something so egregious happens that someone's employment needs to end in the best interest of the agency? This discussion will build on concepts of counseling to improve employee performance and help you form strategies to minimize the pain

of terminations.

Presenter:

John Liddle, Commissioner, Sullivan County DHHS/DSS

Moderator:

Lisa Diehl, Staff Development Coordinator, Saratoga County DSS

Salons A/B

Temporary Assistance & Employment Forum

(Attendance is Limited to State & Local DSS)

OTDA will participate in a roundtable discussion exclusively for Temporary Assistance and Employment Directors and their staff to discuss items identified by OTDA as agency priorities as well as topics for discussion identified by districts.

Presenters:

Alison Maura, Director of Temporary Assistance, OTDA

Stephanie Boshart, Director, Employment and Advancement Programs, OTDA

Bill Koncelik, Bureau Chief, TA and SNAP Employment Policy, OTDA

Tracy Gatchell, Director of Temporary Assistance, OTDA

Moderator:

Jennifer Robinson, Deputy Commissioner TA, Onondaga County DSS/ES

Salon C

The BILT Program—A Road Map to Independence

The Building Independence for the Long Term (BILT) Program assists applicants/recipients of temporary assistance who present with significant barriers in achieving and maintaining independence. Through the use of barrier assessments, case management services, and interagency collaboration by a multidisciplinary team, clients are provided with critical resources to support their movement towards independence.

The MDT consists of BILT Coordinator, Staff Social Worker, Certified Alcohol/Substance Abuse Counselor (CASAC), Social Work Assistant (Disability Specialist), Domestic Violence Liaison, and Homeless Case Managers.

The BILT team takes a holistic approach to each individual served. By utilizing this approach, the team is able to put the client in the center of their treatment by addressing basic needs in conjunction with emotional, mental, addiction, medical and spiritual needs. Providing more intensive support with wrap around services during the intake phase offers stability and enhances client engagement. Services are designed to address individual/family's immediate needs with a long term goal of reaching self-sufficiency.

Presenter:

Mackenzie Stratton, Social Services Clinical Coordinator, Steuben County DSS

Moderator:

Elizabeth Beers, Director of Services, Chenango County DSS

Salons F/G

Medicaid Eligibility Updates, Part I

Representatives from DOH's Division of Eligibility and Marketplace Integration (DEMI) will provide updates on a variety of topics, including COVID-19 Public Health Emergency unwind and SFY23 Budget Implementation Updates.

Presenters:

Lisa Sbrana, Director, DEMI, DOH, OHIP

Kathleen Johnson, Director, DEMI, Marketplace Medicaid Eligibility, Integrity & Third Party Coverage, DOH

Mary Frances Carr, Director, DEMI, Bureau of Long Term Care/SSI-Related Populations, DOH

Anne Marie Massaro, Director, DEMI, Bureau of Consumer Relations & Local District Support, & Upstate Eligibility Systems, DOH

Bill Emery, Director, DEMI, Bureau of Third Party Health Insurance, Medicare Savings Program, and Recoveries, DOH

Moderator:

Kira Pospesel, Commissioner, Greene County DSS

Salon H

Workforce Renaissance: Strategies for

Rebuilding and Maintaining Our Workforce

Recognizing that recruitment and retention continues to be a challenge for Local Departments of Social Services (LDSS), our Workforce Recruitment and Retention Workgroup is focused on diversifying the applicant pool by restructuring our entry level Civil Service Caseworker Exam and empowering counties to develop innovative approaches to address recruitment obstacles. The workgroup will provide updates on moving toward a Training and Experience exam coupled with behavioral interviewing to get the right people in the door and keep them there. In addition, the group will introduce a series of recruitment campaigns using social media platforms in order to attract new BSW/MSW graduates. We will share our media toolkit with counties to help elevate the image of the workforce and build positive media engagement. Lastly, Fostering Change for Children will share Phase One of their 'Children's Corps Model' with seven LDSSs and four voluntary foster care agencies.

Presenters:

Lisa Gharthey Ogundimu, Deputy Commissioner, Division of Child Welfare and Community Service, OCFS

Jennifer Maurici, Special Assistant to the Deputy Commissioner, Division of Child Welfare and Community Services, Director, Bureau of Innovative Practices and Strategic Collaborations, OCFS

Maria Kenneally, NYS Department of Civil Service

John Quinan, NYS Department of Civil Service

Dr. Mary McCarthy, School of Social Welfare, University at Albany

Barry Chaffkin, CEO, Fostering Change for Children

Moderator:

Mariah A. Ernhout-Fegley, Staff Development Coordinator, Ontario County DSS

3:00 PM

Ballroom Foyer

• **Coffee Break • Sponsored by**
Deloitte

3:30 PM- 5:00 PM

Concurrent Sessions

State

Integrated Eligibility System Meeting ***(LDSS Workgroup Only)***

Empire

Handling a TPR: From Soup to Nuts, Part II ***(1.5 CLEs, 90 minutes)***

This double session program will cover the entire gamut of termination of parental rights, with a primary emphasis on abandonment and permanent neglect. Included will be a review of the statutory framework, deciding on when a petition should be filed, petition writing, and what a "typical" case usually looks like. Trial strategy and potential settlements, including surrenders will also be discussed. The program will also highlight witness and other evidentiary issues, with the presenters discussing some specific cases that they have handled.

Presenters:

Michael R. Godlewski, Esq., First Deputy County Attorney, Schenectady County

Nadia Viscusi-Stanners, Esq., Assistant County Attorney, Schenectady County

Moderator:

Keith Massey, Jr. Esq., Assistant County Attorney, St. Lawrence County

Schenectady/Troy

Local Child Support Administrators' Dialogue

(Attendance Limited to LDSS Participants)

This session is designed specifically for Child Support Coordinators and is restricted to LDSS participants only. This "wrap-up" session offers an opportunity to discuss new policy and procedures presented during the conference and to strategize how local districts may implement them, leaving time for Q&A.

Facilitators:

Maria Restivo, Child Support Enforcement, Coordinator, Ulster County DSS

Susanne Recktenwald, Child Support Enforcement, Coordinator, Steuben County DSS

Laura McKay, Child Support Enforcement Coordinator, Sullivan County DHHS/DSS

Salons A/B

Care Pathways & Centralized Coordination System: Improving Health Service Delivery for Single Adults Experiencing Homelessness

Starting in 2021, the NYC Department of Homeless Services (DHS) implemented systems to identify clients in the single adult shelter system at high risk for ER visits, inpatient hospitalization, criminal justice system involvement, and harm to self and others. Interventions included cross-agency coordination (City/State DOH, State OMH, OPWDD and others), case conferences, and collaboration with hospitals and community-based providers. As part of the intervention, DHS has developed defined Care Pathways for the more common conditions affecting high risk clients, including: alcohol use disorder, opioid use disorder, serious mental illness, physical disability, intellectual or developmental disabilities, and chronic conditions (i.e., diabetes or end stage organ disease). These Care Pathways are multidisciplinary, unique to the population, and are intended to reduce the risk of harm and improve quality of life. They take into account both available resources and lack of social supports for clients. The presentation will focus on systems for centralized coordination, as well as describe the multi-disciplinary Care Pathways that have been developed. We will also address NYC DHS initiatives designed to protect people from harm while they live in shelters.

Presenters:

Jessie Schwartz, RN MPH, Clinical Care Coordinator, NYC DHS

Fabienne Laraque, MD, MPH, Medical Director, NYC DHS

Nirah Johnson, LCSW, Director of Special Populations, NYC DHS

Eve Cleghorn, Behavioral Health Program Manager, NYC DHS

Cindy Teta, Assistant Commissioner, NYC DHS

Moderator:

Tracy L. Connelly, Director of Adult Protective Services, Dutchess County DCFS

Salon C

Recruitment, Retention and Recovery: A Best Practice Panel

Agencies are facing a staffing crisis like never before. LDSSs are struggling to hire and retain employees across all job titles. During this presentation, panelist will discuss: creative and innovative uses of technology related to recruitment and hiring; Job Fairs and other employment related events; marketing materials and recruitment strategies; how to use Focus Groups, Exit Interviews and Climate Surveys to develop recruitment/retention interventions and improve morale. Come hear some ideas and share a few of your own!

Presenters:

Marlene Reynolds, Staff Development Coordinator, Schuyler County DSS

Jessica Hyde, Staff Development Coordinator, Jefferson County DSS

Stephanie Hoxie, Staff Development Coordinator, Oswego County DSS

Moderator:

Robin Chaisson, Staff Development Coordinator, Rensselaer County DSS

Salons F/G

Medicaid Eligibility Updates, Part II

In Part II of this session, members of DOH's Division of Eligibility and Marketplace Integration (DEMI) and the Division of Program Development and Management (DPDM) will provide updated information on a variety of topics, including Medicaid Pharmacy Carveout and PERM/MEQC updates.

Presenters:

Kimberly Leonard, RPh, Director, DPDM, Medicaid Pharmacy Policy, DOH

Tracy Berger, RPh, Pharmacy Consultant, DPDM, Medicaid Pharmacy Policy, DOH

Elena Andi, Health Program Administrator, DPDM, Medicaid Pharmacy Policy, DOH

Diane Farrell, Director, DEMI, Program Review and Division Support, DOH

Marguerite Montysko, Director, DEMI, Bureau of External Audit, DOH

Karen Burek, Director, DEMI, Bureau of Program Review, DOH

Moderator:

Regina Maloney, Medicaid Director,
Onondaga County DSS/ES

Salon H

Evidence-Based Practice & Child Welfare

NYS is moving to implement its recently approved Prevention Plan under the Family First Act, which lists expanding and aligning evidence-based practice in preventive services as a key strategic cornerstone. COFCCA child welfare providers who have begun to develop/have developed programs seek to discuss the value of Evidence-Based Programs (EBPs) and strategies to overcome fiscal barriers to advance these programs upstate. The presentation would focus on EBPs that generated interest from counties when OCFS surveyed the field earlier this year—such as Functional Family Therapy and Family Check Up.

Presenters:

Katrina Lesniak, Assistant Director of Behavioral Health, Berkshire Farm Center & Services for Youth

William T. Gettman, CEO, Northern Rivers Family Services

John Befus, First Deputy Commissioner, Westchester County DSS

Michelle Newman, Associate Executive Director, Upstate, COFCCA

Ann Sheedy, MSW, PhD., Chief Operating Officer- Upstate NY, Cayuga Centers

Moderator:

Tracy Hudson, Director of Administrative Services, Washington County DSS

6:00 PM - 7:00 PM

Salons A/B/C

• **Cocktail Reception • Sponsored by**
The Albany Marriott Hotel

7:00 PM - 9:00 PM

Salons D/E

Annual Banquet with Live Music by
Made in the Shade

7:30 AM - 8:45 AM

Friday ■ January 27

Empire

LDSS Commissioners' Meetings

(Attendance is restricted to local commissioners only)

7:30 AM - 8:30 AM

Commissioners Only Networking Breakfast

8:30 AM - 10:45 AM

Commissioners' Meeting & Policy Discussion

NYPWA President will facilitate a discussion on issues that arose during the conference and other compelling topics of interest to local commissioners.

10:45 AM - 11:00 AM

Wrap-up and Next Steps

• **Coffee Break • Sponsored by**
KPMG

Albany/Colonie, Schenectady/Troy/ Salon C
Breakfast Buffet

8:00 AM - 11:00 AM

Empire Foyer

Conference Registration

8:30 AM - 9:45 AM

Salons A/B

Deputy Commissioners' Leadership
Network Meeting

(Attendance is Limited to LDSS Administrators)

Deputy Commissioners and other upper-level administrators will address issues that arose during the conference, local experiences, new challenges, and other topics of interest.

Facilitated by Steering Committee:

Theresa Giovanniello, Deputy Commissioner, Dutchess County DCFS

Monica Brown, Executive Deputy Commissioner, Onondaga County DSS/ES

Rich Holcomb, Deputy Commissioner, Clinton

Thursday ■ January 26 & Friday ■ January 27

19

County DSS
Irene Kurlander, Deputy Commissioner, Orange
 County DSS

Salons G/H

Local DSS Fiscal Conversations

(Attendance is Limited to LDSS Staff)

Fiscal administrators will come together to share successful strategies that they have been involved with. This is an opportunity for meaningful conversations and free-flowing dialogue on finance with your colleagues across the state. The session will end with the Fiscal Administrators' Association Meeting.

Facilitator:

John Befus, First Deputy Commissioner,
 Westchester County DSS

9:30 AM

Ballroom Foyer

• **Coffee Break** • **Sponsored by**
NYSTEC

9:00 AM - 10:00 AM

Salon F

LDSS Attorneys' Meeting

(Attendance Restricted to LDSS Attorneys Only)

LDSS counsel are invited to discuss any bills from the 2022-2023 Legislation session that might impact Family Court or other LDSS legal practice. Included in the discussion will be new laws related to the rights of non-marital parents in TPRs, surrenders and adoptions; "Supported Decision Making"; and OCA court rules related to assigned counsel for parents in CPS cases. We will also discuss possible topics for the Summer Conference. Please feel free to submit in advance any other suggestions for the discussion. This meeting is for LDSS attorneys only—meetings at future conferences may include state counsel depending on issues that are brought forward.

Facilitator:

Mark E. Maves, Esq., Counsel to the NYPWA

10:00 AM - 11:30 AM

Special Feature Presentations

On Page 21



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Special Feature Presentations

10:00 AM - 11:30 AM

Salon D

Nothing About Us Without Us: Creating System Equity Through Youth and Young Adult Voices

Youth voice is critical to identify and address the impact of policy and practice in child welfare that creates inequities. This session will highlight voices from youth and young adults regarding transitional supports for their success and the experiences of LGBTQ/TGNC youth in care in NYS, and recommendations for change.

Presenters:

Kerri Barber, Director of Education and Transitional Support Services, OCFS, Youth Development & Partnerships for Success

Karen Sessions, Supervisor of Cross Systems Supports, OCFS, Youth Development & Partnerships for Success

Dana Barrett, Peer Specialist, OCFS, Youth Development and Partnerships for Success

Akelia Graham, Youth Consultant, Professional Development Program

Kendra Drake, Youth Engagement Specialist for Region 2 (Rochester), Professional Development Program

Moderator:

Jennifer Bigelow, Deputy Commissioner II, Allegany County DSS

Salon E

Empowered Decision-Making

People who choose to work in social services yearn to do work that is for the greater good. Our presenter will explore an innovative succession planning strategy that involves empowering decision making at every level of management. If people can envision meaningful careers in public service, and in your department, their commitment may continue for the years to come. Learn how one district embarked on an initiative to explain the 'what', 'how', and most importantly, the 'why' in decision making. This session is suitable for all levels of administrators, supervisors, and staff across all programs, services, and other areas.

Presenter:

Kate Ebersol, Owner, Three Dimensional Dynamics

Moderator:

Anthony Turano, Commissioner, Cattaraugus County DSS

A Special Welcome to Paul J. Brady

Paul Brady is the new Executive Director of the NYPWA. Previously, he served as Commissioner of Social Services in Schenectady County and in Schoharie County and as Deputy Commissioner of Services in Delaware County. He was elected NYPWA President in 2006. He has been an extraordinary mentor and trusted colleague to his fellow local commissioners throughout his career and has served on many state and local advisory groups. He can be reached at Paul.Brady@nypwa.org or 518-465-9305. Brady replaces Sheila Harrigan who served as executive director from 1995-2023 and is now a writer of creative non-fiction on social services history.

NYPWA Legal Topic Series for Attorneys and Non-Attorneys

All legal sessions are in-person only and will not be recorded. Local DSS attorneys are eligible for up to 10.5 hours of CLE credits with their paid registration and confirmed attendance.

Sign-in for CLEs opens 15 minutes prior to start of each session.

NYPWA will be providing CLEs for:

- ***In-depth Child Welfare Caselaw Alert (1.5 CLEs, 90 mins.)***
- ***Child Support Caselaw Updates (1.5 CLEs, 90 mins.)***
- ***Child Welfare Case Law (1.5 CLEs, 90 mins.)***
- ***Ethics for DSS Legal Practice, Part I (1.5 Ethics CLEs, 90 mins.)***
- ***Ethics for DSS Legal Practice, Part II (1.5 Ethics CLEs, 90 mins.)***
- ***Handling a TPR: From Soup to Nuts, Part I (1.5 CLEs, 90 mins.)***
- ***Handling a TPR: From Soup to Nuts, Part II (1.5 CLEs, 90 mins.)***

Materials will be posted at www.NYPWA.org for you to review and choose which documents to download to your device or print and bring to the conference. Copies are not provided on-site.

Attorneys must attend in person to participate and to qualify for CLEs.

Documents will be posted approximately one week prior to the conference

To access documents, click the "Education & Events" button on our website.

The NYPWA Financial Assistance Policy for Continuing Legal Education:

To apply, attorneys must submit a letter authorized by the local social services commissioner, explaining why this training is essential and include the unique circumstances as to why the agency and the attorney do not have the resources to cover the entire fee, and forward the request for a specific discount based on need to info@nypwa.org



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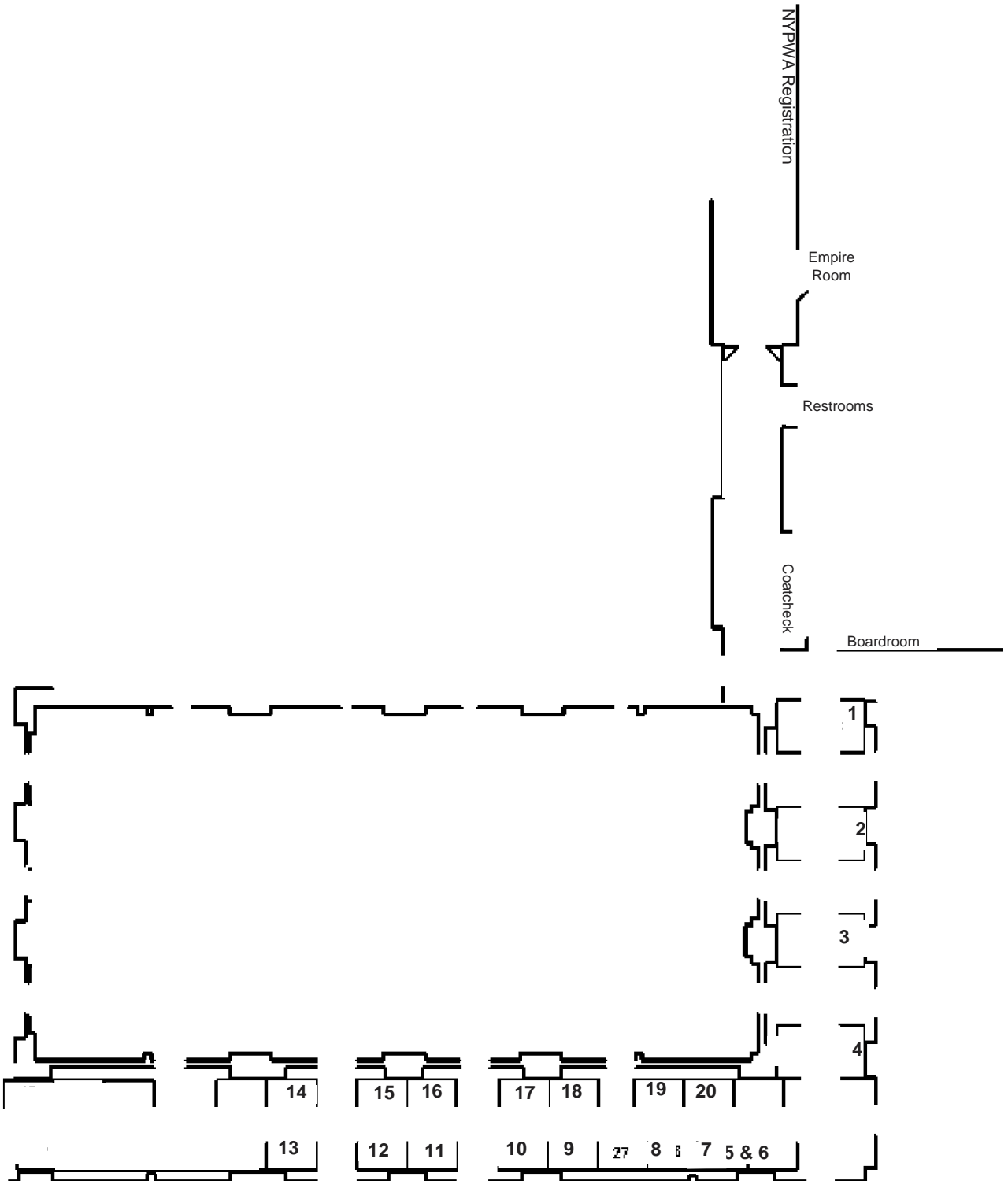
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Exhibit Area Map



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Conduent

Booth Number 1

Gold Sponsor • Coffee Break • Wednesday, 10:30am

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Washington, DC 20002

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Booth Number 5&6

Gold Sponsor • Coffee Break • Wednesday, 3:00pm

Michael Drabek

5200 Rings Rd.

Dublin, OH 43017

(614) 595-2147

michael.drabek@teamnorthwoods.com

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EY

Sponsor • Coffee Break • State & Local

Commissioner Meeting (ONLY) • Wednesday, 1:30pm

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Booth Number 2

Gold Sponsor • Coffee Break • Thursday, 3:00pm

James Nicol

Managing Director, Government & Public Services

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Dave Pondillo, Managing Director

dpondillo@kpmg.com

visit.kpmg.us/HHS

Our local, state, and federal government clients have come to expect exceptional service and value from the KPMG Health and Human Services practice. We bring highly experienced, creative professionals who deliver innovative solutions grounded in the realities of today's public sector environment. Our clients, including many states and large cities, look to us for help in modernizing their service delivery models, evaluating and implementing disruptive technologies such as intelligent automation, harnessing the power of data for better analytical decision making, improving program outcomes, preventing fraud, and developing public-private partnerships. We deliver on these expectations by combining deep knowledge of HHS programs with a constant look to the future to help you anticipate changes in regulations, policy, and IT to bring the best to bear for your citizens. Learn more at www.kpmg.com/us/hhs

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Girk Cakmak

540 Broadway, 3rd Fl.

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(888) 969-7832

nystec@nystec.com

www.nystec.com

NYSTEC was created by New York State legislation to serve as a trusted technology advisor to the State. Incorporated in 1996, NYSTEC was established to help New York businesses and government entities benefit from Air Force Research Laboratory (AFRL) technology and expertise. This technology transfer and commercialization has helped spur economic development and make an economic impact in communities across New York State. NYSTEC is headquartered in Rome, NY.

The IMA Group

Booth Number 3

Barbara Young

660 White Plains Road, Suite 630

Tarrytown, NY 10591

(800) 245-4245 Ext. 319

barbara.young@ima-us.com

www.ima-us.com

Substance Abuse Issues with your clients? There is a solution...The IMA Group's SAAM Program partners with local Counties to identify individuals with substance use disorders

(SUD's). Substance use disorders are one of the major barriers to employment. IMA's SAAM program has proven effective in evaluating SUD's, selecting appropriate treatment levels and monitoring compliance. IMA directs and monitors treatment to enable your clients to achieve self-sufficiency. Their technological prowess, clinical expertise and strong working relationships with treatment providers assures timely reporting within 24 hours of confirmed events during treatment. This compliance and progress of treatment outcomes for in and out-of-county provides you with documentation for participation rate reporting. This physician-owned and operated Occupational Medical Company also has a contract with NYS OTDA to perform medical and psychological employability examinations for County DSS. Case Review Services for Medicaid, home care assessments and disability exams are also available.

Northern Rivers

Booth Number 4

60 Academy Road

Albany, NY 12208

(518) 426-2600

www.northernrivers.org

Northern Rivers is a family of human services agencies that work together and are committed to helping children, adults, and families. Formed in 2012, Northern Rivers is the parent organization to Northeast Parent & Child Society (founded in 1888 in Schenectady), Parsons Child & Family Center (founded in 1829 in Albany), and Unlimited Potential (founded in Saratoga Springs in 1979). Together we serve more than 18,000 children, adults, and families in more than 40 counties in New York state who struggle with abuse, neglect, trauma, mental health challenges, educational difficulties, career training and employment, and service navigation through an innovative continuum of home, clinic, school, and community-based services, vocational rehabilitation, supported employment, and senior-supporting programs that provide person-centered, trauma-informed innovative solutions to ensure clients live their best lives. With a 1,400-strong workforce and informed by our nearly 200-year heritage, our quality of care, depth of programs, combined size, and passion for the mission make us a leading human services provider.

KidsPeace

Booth Number 7

Chris Sylvester, National Customer Relations Liaison
4085 Independence Drive
Schnecksville, PA 18078
Phone: (610) 597-5130

chris.sylvester@kidspeace.org

www.kidspeace.org

KidsPeace is a national non-profit offering comprehensive residential treatment programs, a psychiatric hospital, accredited educational services, therapeutic foster care and community-based services to help youth and adolescents in need overcome challenges and transform their lives.

Berkshire Farm Center and Services for Youth

Booth Number 8

Brian Parchesky, Chief Executive Officer
Nikki McArthur, Chief Financial Officer
Stacy Williams, Chief Program Officer
13640 State Route 22
Canaan, NY 12029 (with offices across NYS)
(518) 781-4567 or (518) 456-1969

<https://berkshirefarm.org/>

Merative

Booth Number 9

Kevin Murphy, Client Executive, Social Programs
& Business Analytics

kmurphy@merative.com |

www.merative.com/social-program-management

On July 1, 2022, IBM Watson Health became Merative.

Merative Social Program Management (SPM) is a platform for government agencies to manage and administer social programs such as Childcare, Medicaid, SNAP, TANF, and housing assistance. It offers pre-built, domain-specific applications that can be configured to meet specific program and organizational requirements, with portals for caseworkers, citizens, providers, and administrators. SPM is designed specifically for the health and human services market and can support the deployment of various social programs through data model, comprehensive functionality, and customization capabilities.

The Merative SPM offering supports deployment of virtually any social program, by providing a domain focused data model, comprehensive functionality out-of-the-box, and configuration and customization capabilities to tailor client-specific screens, workflow, rules, data items, and more.

The Bonadio Group

Booth Number 10

Tim Ball, EVP
171 Sullys Trail
Pittsford, NY 14534
(585) 381-1000

tball@bonadio.com

www.bonadio.com

The Bonadio Group has provided consulting services in the Social Services industry for over 15 years. We specialize in providing quality control auditing services to social service departments throughout New York and Ohio. Whether it is full agency operational reviews, eligibility assistance with benefit programs, quality and compliance evaluations in child welfare departments, or maximizing federal reimbursement through our IV-E monitoring programs, Bonadio has the experience to help your agency.

CCNY, Inc.

Booth Number 11

Tristan Keelan, Director of Business Development
217 East Delavan Avenue
Buffalo, New York 14208
(716) 427-9911

tkeelan@ccnyinc.org

www.ccnyinc.org

There's always a human side to analytics, and that's where CCNY comes in. With consultative services that encompass data collection, evaluation, analytics, predictive modeling, and quality improvement; it's our job to facilitate data-driven decision making for those who work in health and human services. CCNY takes a utilization focused approach that ensures any work we do actually gets used. Our clients always walk away with new tools or knowledge that will help them create value for those they serve for years to come.

NYS Department of Public Service

Booth Number 12

Joseph White, Utility Consumer Program Specialist
Empire State Plaza, Agency Building 3
Albany, NY 12223-1350
(518) 473-2943

Joseph.White@dps.ny.gov

www.dps.ny.gov

"The primary mission of the New York State Department of Public Service is to protect the public interest by ensuring affordable, safe, secure, and reliable access to electric, gas, steam, telecommunications, and water services for New York State's residential and business consumers, at just and reasonable rates, while protecting the natural environment.

The Department's Consumer Advocate represents the consumers' interests related to all utility services and oversees the Department's Office of Consumer Services."

The Stetson School, An Affiliate of Seven Hills Foundation

Booth Number 13

Pete Gow; Marketing & Outreach Coordinator

455 South St., P.O. Box 309

Barre, MA 01005

(978) 355-4541 Ext. 4128

pgow@stetsonschoool.org

<https://www.sevenhills.org/affiliates/stetson-school>

Youth Advocate Programs Inc.

Booth Number 14

Administrative Offices:

2007 North, 3rd Street

Harrisburg, PA 17102

(717) 232-7580

info@yapinc.org

www.yapinc.org

For nearly 50 years, Youth Advocate Programs (YAP), Inc. – a dynamic national nonprofit in 33 states and the District of Columbia – has partnered with youth justice, child welfare, behavioral health, and other systems to provide community-based services as an alternative to youth incarceration, congregate placements, residential treatment, and neighborhood violence. YAP serves diverse populations and areas, including youth from cities like Baltimore, Chicago, Los Angeles, and Denver, to the rural areas of Michigan, Texas, Arkansas, and the Midwest. Our mission is to provide individuals who are, have been, or may be subject to compulsory care with the opportunity to develop, contribute and be valued as assets so that communities have safe, proven effective and economical alternatives to institutional placement.

YAP's service delivery is achieved through our Wraparound Advocacy service model, YAP Wrap. The YAP Wrap model is comprehensive and holistic, utilizing best practices and core principles found in wraparound, mentoring, positive youth development and child welfare. The wraparound process is an evidence-based approach that is an intensive, individualized, holistic care planning and coordination method to working with high and complex need children, youth, and families in the context of their homes and communities. YAP's model incorporates advocacy services from caring and extensively trained 'Advocates' recruited from the same communities from which youth and families reside.

NYSARC Trust Services

Booth Number 15

Sarah Grimes

P.O. Box 1531

Latham, NY 12110

(518) 439-8323

GrimesS@nysarc.org

<https://www.nysarctrustservices.org/>

NYSARC Trust Services has administered supplemental needs trusts since 1972. Helping more than 25,000 people with disabilities protect their eligibility for mean-tested government benefits and improve their quality of life. Our trust programs give people with disabilities the opportunity to remain in their community with greater comfort and independence, while providing peace of mind to their family and loved ones.

LaSalle School

Booth Number 16

Jessica Repko, LCSW-R, Director of Admissions

391 Western Avenue

Albany, NY 12203

(518) 242-4731 Ext. 219

Repko@Lasalle-school.org

www.LaSalle-School.org

A respected provider of Child Welfare Services for 170 years, LaSalle School offers a rich continuum of services: Outpatient mental health and substance abuse services for adolescents and young adults through an Integrated (OMH/OASAS) License: The Counselling Center at LaSalle (CCL) also offers off-site/in-school behavioral health services within satellite offices, geographically located in proximity to communities with extraordinary high degree of unmet needs. Alternative to Detention Services; short term comprehensive diagnostic evaluations; Qualified Residential Treatment Programming (QRTP) for adolescent males with complex behavioral health needs; intensive family work to support reunification, and unique programming for older foster care youth preparing for Independent Living. LaSalle School is now a licensed provider of community based Children and Family Treatment and Support Services (CFTSS), which are new services for families who have, or are eligible for, NYS Medicaid. CFTSS aims at improving the health, well-being and quality of life for children and their families. Additionally, LaSalle provides best practices and cutting edge tools delivering family centered assessment and treatment services specific to sexually abused and sexually aggressive youth. LaSalle's experts are frequently called upon to train and consult throughout the northeast, nationally, and internationally on the impact of Adverse Childhood Experiences and trauma informed practices. Meeting the demanding standards of national accreditation

and licenses by COA, OCFS, OASAS, OMH and SED, LaSalle is a leader in best practices across all program areas. Visit www.LaSalle-School.org

KinderSystems

Booth Number 17

Norbert Haupt

101 State Place, Suite Q

Escondido, CA 92029

(760) 975-9750 Ext. 105

nhaupt@kindersystems.com

www.KinderSystems.com

KinderSystems (www.KinderSystems.com) is the leading provider of subsidy management software-as-a-service (SaaS) solutions to state agencies, Head Start programs and child care providers. Built and supported by industry experts, KinderSystems envisions a world where all families, no matter their income level, have access to high quality child care. Hundreds of agencies in the publicly funded child care sector use KinderSystems applications via the cloud or mobile devices to streamline their operations, ensure compliance with government regulations, and meet the needs of the families that they serve.

Augintel

Booth Number 18

Alex Goldman, Director of Sales

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alex.goldman@augintel.us

www.augintel.us

Augintel solves the case notes problem by bringing the benefits of natural language processing (NLP) to health and human services. Augintel's NLP platform reads, analyzes, and presents the data in case notes – identifying risks, strengths, social determinants of health (SDOH), and social relationships buried in the narrative data. And Augintel al-

lows you to search for specific information such as services or medications. By providing easy real-time access to the data buried in case notes, Augintel simplifies case transfer and ramp up, makes court prep easier and improves family finding while giving leadership an agency-wide view of trends and insights in the narrative.

Change & Innovation Agency (C!A®)

Booth Number 19

Kelly Harder

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Liberty, MO 64068

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kelly.harder@changeagents.info

www.changeagents.info

Change & Innovation Agency (C!A®), part of the Vimo® family of innovative solutions for human services, helps agencies increase capacity so they can do more good. With our proven capacity-building approaches and our cutting-edge SaaS service delivery platform, we have transformed safety net service delivery for over 50% of the states, and several large counties, allowing agencies focused on safety net eligibility (e.g., Medicaid, SNAP) child welfare, child support, child care, and unemployment insurance to consistently serve at least 40% more customers 70% faster.

Diona

Booth Number 20

Patricia Donaldson

925 S. Capital of Texas Hwy, Suite B-110

Austin, TX 78746

(512) 692-6817

patricia.donaldson@diona.com

www.Diona.com



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(914) 400-1901

sehrlich@TheHudsonCenter.org

303 South Broadway, Suite 420

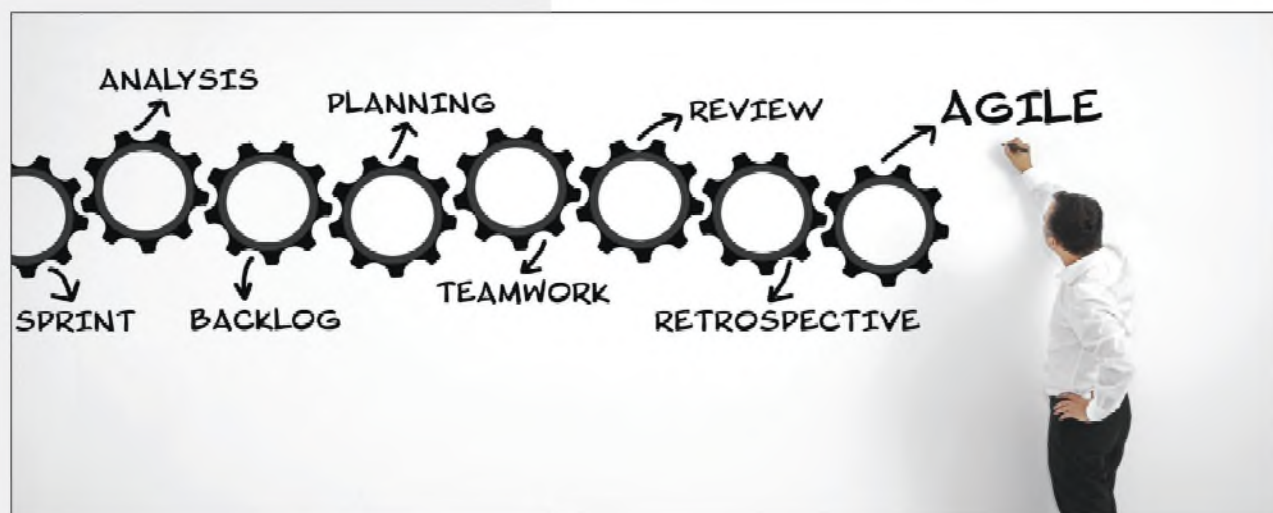
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**The Hudson Center offers customized
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- Streamlining operations and communications with government agencies
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- We build trust and long-lasting relationships with our clients.
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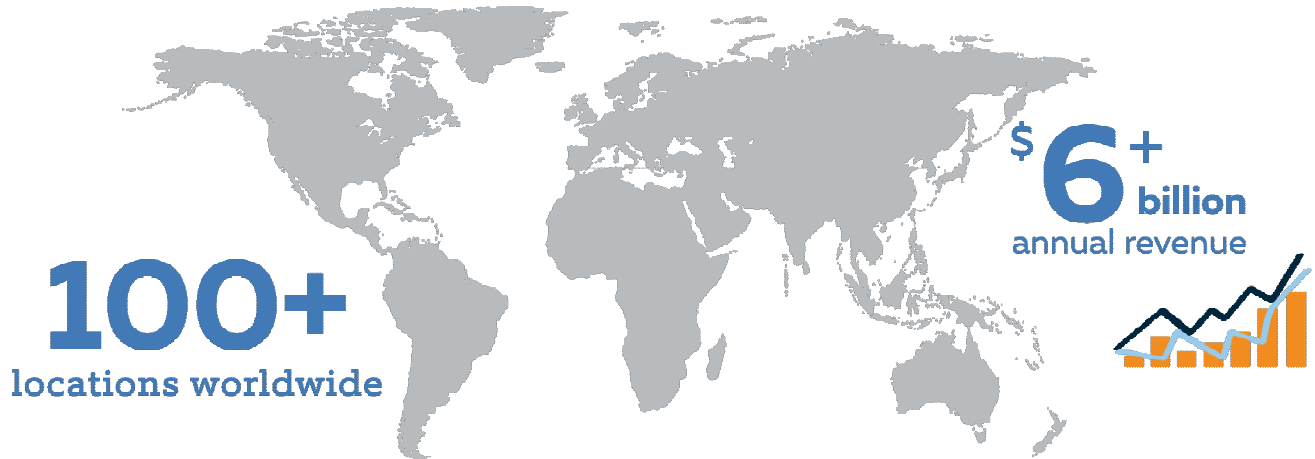


AT A GLANCE

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